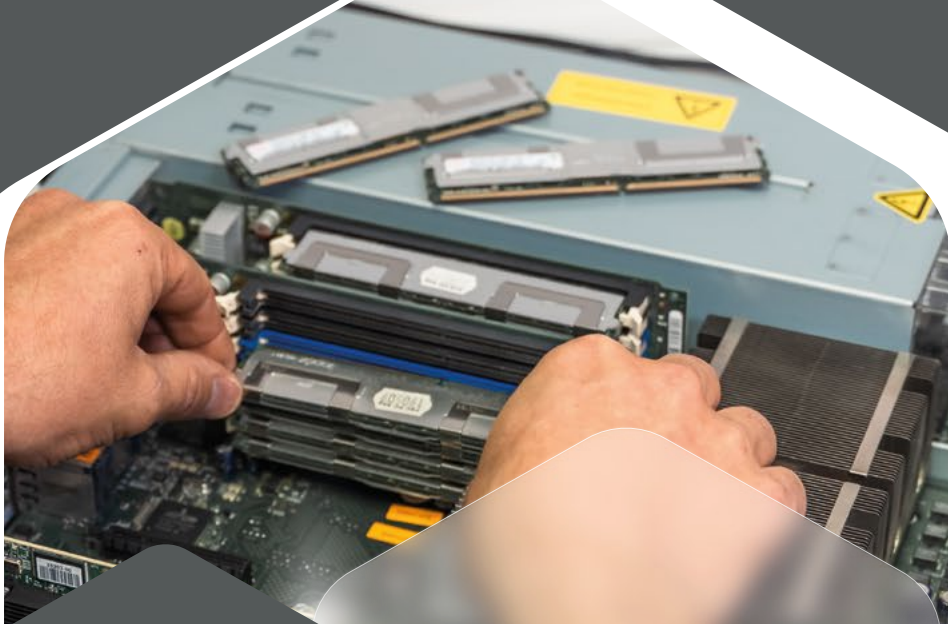
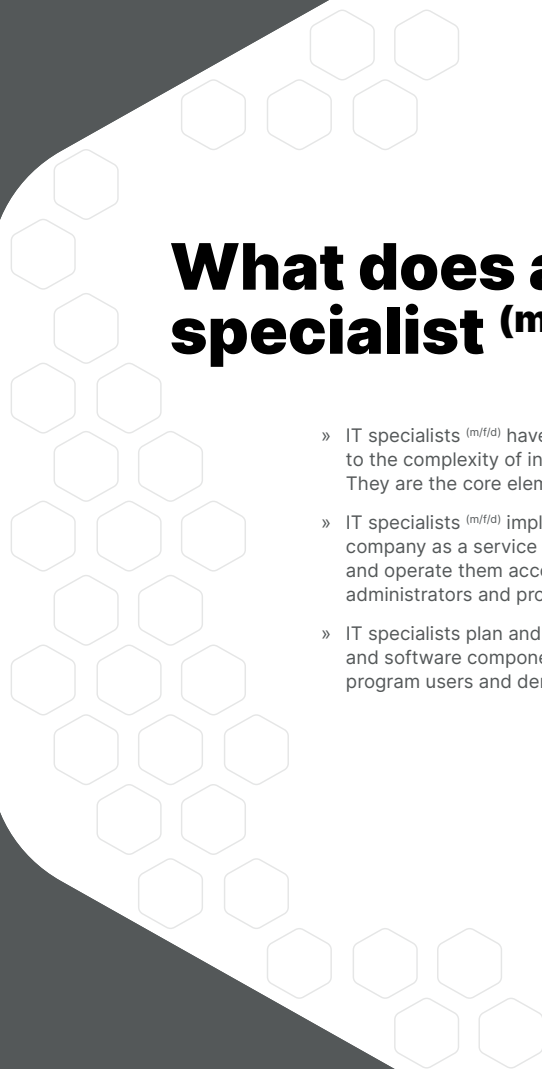




IT specialist **(m/f/d)**

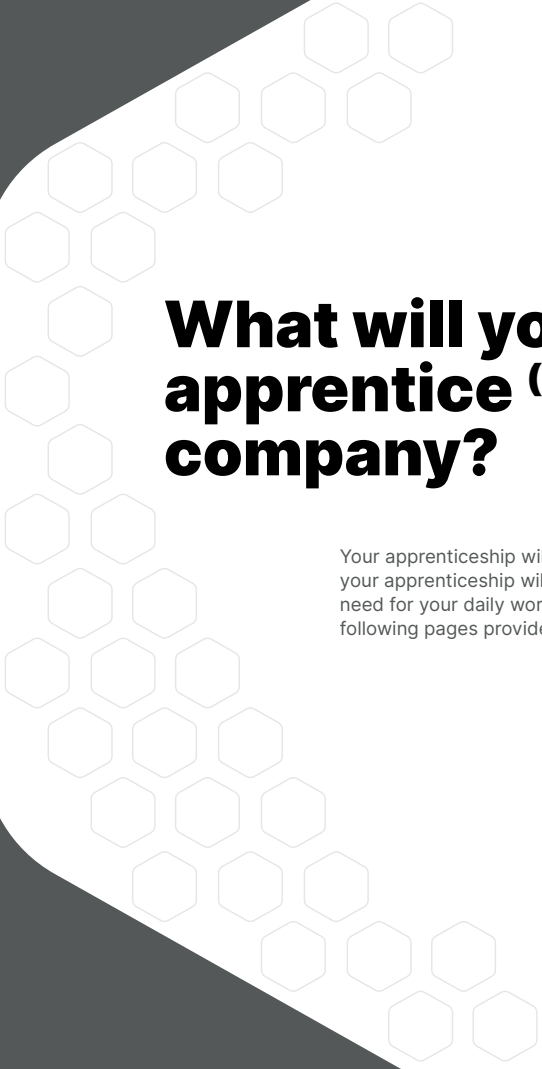
Information on the apprenticeship

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What does an IT specialist ^(m/f/d) do?

- » IT specialists ^(m/f/d) have become vital in the business environment due to the complexity of information and communication technology (IT). They are the core element for the smooth running of IT systems.
- » IT specialists ^(m/f/d) implement specific IT solutions within the company as a service provider. They set up the systems and manage and operate them according to the requirements. They serve as administrators and problem solvers for IT applications and systems.
- » IT specialists plan and configure IT systems by setting up hardware and software component networks. They also advise and train program users and demonstrate system solutions.



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What will you do as an apprentice ^(m/f/d) at our company?

Your apprenticeship will focus on system integration. Every year of your apprenticeship will teach you all things that you are going to need for your daily work at your various training placements. The following pages provide an overview of those tasks.

The background of the slide features a blurred image of a person in a light blue shirt working on a laptop. Overlaid on this image is a large, faint gear icon. The entire scene is framed within a white hexagonal shape with rounded corners, set against a dark grey background.

EDP systems

- » You will learn about the structure, functionality, and handling of the company's IT systems.

Hardware

- » You will learn the structure and handling of hardware and operating systems.

Networking

- » You will learn how to plan and implement complex (networked) systems made out of hardware and software components.

A background image of a man with a beard and glasses, smiling while sitting at a desk. He is wearing a dark sweater. On the desk, there is a laptop, several cables, and some papers. The background is slightly blurred, showing what appears to be a workshop or office environment with shelves and equipment.

System maintenance

- » You will learn about system maintenance and the development of system solutions. You will create and document interface concepts. You will adapt the software to the system environment and help with the modular structure of programs.

Installations

- » You will complete independent server installations for test purposes and learn how to set up and maintain databases.

Support

- » You will provide IT support and maintain the hardware and software.

Networks

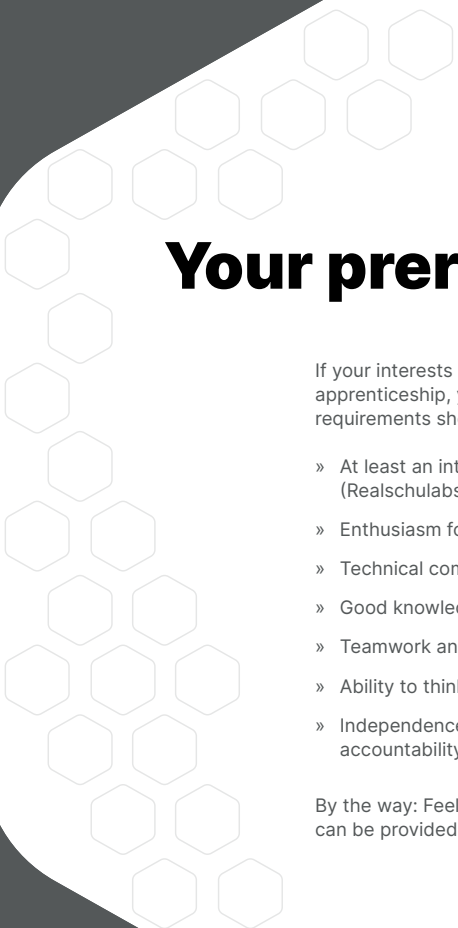
- » You will complete network cabling and help with the commissioning of telephone systems.

Analyses

- » You will learn how to analyse and eliminate errors that occur in computers and networks.

Trends

- » You learn to understand development trends, fields of application, and data and copyright laws.

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Your prerequisites

If your interests and favourite subjects align with the tasks of this apprenticeship, you already have the best prerequisites. The following requirements should be met:

- » At least an intermediate secondary school leaving certificate (Realschulabschluss)
- » Enthusiasm for IT and network technology
- » Technical comprehension
- » Good knowledge of maths and English
- » Teamwork and communication skills
- » Ability to think in logical contexts and systems
- » Independence, willingness to work hard, and a sense of accountability

By the way: Feel free to ask questions you may still have. Many answers can be provided in a personal conversation.

A few more details

- » This nationally regulated training programme is offered in industry and the skilled trades.
- » This is a dual training programme that takes place both in the training company and in the vocational school.
- » The training takes 3 years.
- » If you are not certain that this is the right apprenticeship for you, you can try an internship with us to learn more.

If you have any questions beforehand:

Feel free to call us on +49 (0)4963 915 1090 at any time, send a WhatsApp message to +49 (0)152 227 915 90, or email your contact Mrs Veronika Ross directly (bewerbung@hero-group.com).



**Good reasons
to choose an
apprenticeship at
the Hero-Group**

Your benefits

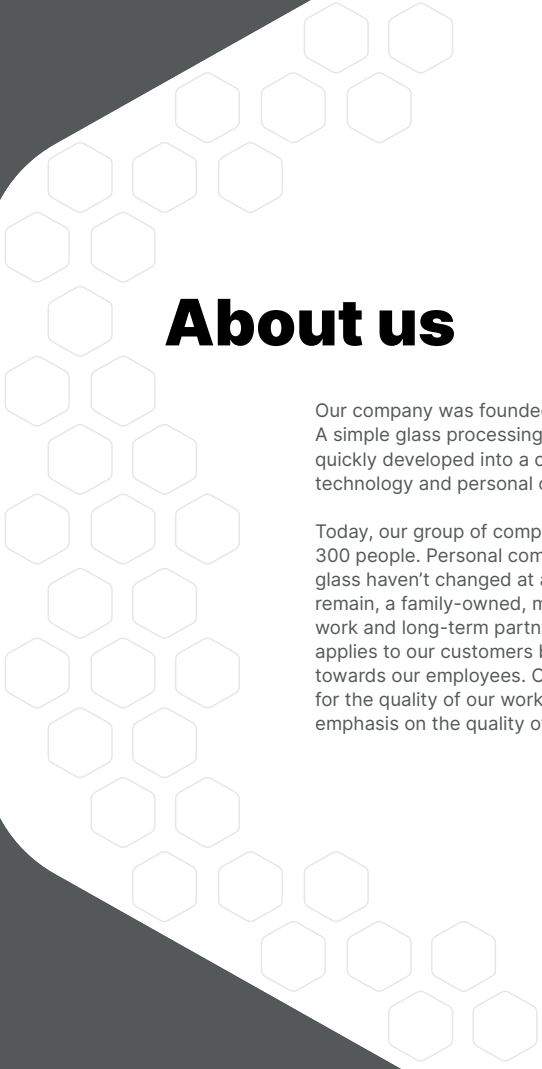
- » Trainee pay above the collective bargaining rates
- » €40 net extra per month in the form of tax-free campaigns
- » Either a Netflix or Spotify account – choose which you prefer
- » Free schoolbooks – we will cover the costs for these
- » Travel subsidies for the trips to school

at we offer

- » Introductory days with all newly started trainees
- » Periodic feedback sessions
- » Apprenticeship in a training company with over 50 years of experience and commitment
- » Trainee projects
- » In-house training
- » An opportunity for stays abroad
- » Custom further and additional training opportunities in the form of technician/master craftsman, business or commercial specialist qualifications, etc.

In addition to our trainees, all employees enjoy

- » our company health management program with, amongst other things, regular health campaigns
- » further training
- » E-bike leasing
- » corporate events
- » capital-formation benefits
- » company pension scheme
- » free electric vehicle parking spaces
- » employee discounts
- » flexible working hours
- » options for working from home

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About us



Our company was founded by Hermann Ross in the 1970s. A simple glass processing company with two employees quickly developed into a company with innovative technology and personal commitment.

Today, our group of companies has a headcount of over 300 people. Personal commitment and our passion for glass haven't changed at all over the years. We are, and remain, a family-owned, medium-sized company. Good work and long-term partnerships are important to us. This applies to our customers but is also a matter of course towards our employees. Our employees are decisive for the quality of our work. This is why we place great emphasis on the quality of their training.

Summary of our features



- » has always formed the basis of our glass processing business. Upon arrival, our raw material unprocessed float glass will pass through various departments to be processed precisely in a variety of ways. Our modern production facility in Dersum comprises all processing steps required for modern glass processing: cutting, insulation glass, grinding, tempered safety glass (ESG), laminated safety glass (VSG), screen and digital printing, curved glass, and frosting.
- » Depending on order, the glass must pass through one or several departments before it reaches its final state as a high-quality product and can be shipped. The finished product is then sent to our customers throughout Germany and worldwide. Our production site in Dersum that supplies all of Hero Group offers a significant advantage thanks to short distances and efficient internal supply chains. This saves time and costs and enables us to combine the expertise of all company divisions, enabling us to implement customer projects to their complete satisfaction.

There's a lot that can be done with the material of glass. This has allowed us to grow by two additional companies over the years.



Yachtglass

- » has offered glass systems for the international shipbuilding and yacht construction industries for more than two decades. Our services comprise not only glass production, but also surveying, installation, collaboration with classification societies, and annual onboard service and maintenance. All of this always takes place with the utmost commitment to outstanding quality, complete professionalism, and discretion.



Hero-Fire

- » specialises in development of fire-resistant glass. We develop glass structures with transparent layers that foam up when exposed to heat in the event of a fire for this purpose in order to achieve exceptionally high insulation effects. This offers effective protection against smoke and heat radiation for up to 120 minutes.

Cheat sheet ;)

We have compiled a checklist of all the important things to consider to make sure that your application is well received:

- » Submit your application approximately one year before the start of your apprenticeship (you can find the precise deadlines for our apprenticeships on our website)
- » Make sure that your application documents (cover letter, CV, certificates) reach us in a complete, tidy, and clean package
- » Your cover letter should be informative and include a brief personal introduction, your motivation for the training, and a description of your skills
- » Your CV should include your special knowledge and skills (e.g., any extracurricular activities, language courses, etc.)
- » Pay attention to correct spelling and grammar
- » For online applications, email your documents in PDF format to bewerbung@hero-group.com
(There is no need to also send the originals by post)

Wir freuen uns auf Dich!



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